



CHESHIRE SENIORS MONTHLY

Homecare in Mid and South Cheshire

At Right at Home, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office teams based in Nantwich, Sandbach and Northwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

KING CHARLES III – the new monarch!

The moment the Queen died, the throne passed immediately and without ceremony to the heir, Charles, the former Prince of Wales.

Charles was officially proclaimed King on the Saturday following the Queen's death. This event took place at St James's Palace in London, in front of a ceremonial body known as the Accession Council.

Many of our Clients remember the Queen's coronation, and her passing brought back memories of their childhood, where they attended big family celebrations and street parties to celebrate the occasion.

We would like to thank our CareGivers for continuing to support their Clients through this emotional time and wish King Charles a long and successful reign.



MID-CHESHIRE OFFICE UPDATE

Right at Home Celebration Awards 2022 – Employer of the Year (10-29 Staff) WINNERS!

We are absolutely delighted that our Mid Cheshire team have been awarded the Employer of the Year award at the annual Right at Home UK celebration awards.

A glittering awards evening took place in September where 78 Right at Home offices were in attendance.

The judges said that the Mid Cheshire team had achieved excellent results in their annual staff survey earlier this year, along with some excellent strategies to support the wellbeing of its valuable Care Team.

MD Ben said *“I’m absolutely delighted for the team in Mid Cheshire for achieving this prestigious award. There are many offices in the Right at Home network that do an amazing job as an employer so for them to receive this award is truly fantastic, and just shows how hard the management team work on creating a great working environment for our CareGivers.”*



Great British Care Awards FINALISTS

We are delighted to announce that we are finalists for the “Best Home Care Team” at this years Great British Care Awards. The prestigious awards evening takes place in November where the winners will be announced. We are so proud to be nominated for this award in recognition of the way the team all work together to provide consistently Outstanding care to our Clients.



Right at Home call on Prime Minister to do more to help!

Our Managing Director, Ben Selby, called on the new Prime Minister to help the care sector as it faces one of its toughest periods to date.

Ben said the past 12 months have been ‘very challenging’ for the whole sector, due to a combination of recruitment issues, the cost-of-living crisis, underfunding, and negative perceptions of the job.

“The cost-of-living crisis is having a big impact on everybody, and we’ve done a lot as a provider to help with that.”

“With the new Prime Minister coming in, we would like to call on them to really think about what they are going to do.” Ben said.

You can read more about Ben’s interview on <https://www.northwichguardian.co.uk/news/20893811.ri-ght-home-calls-prime-minister-help/>



Mid-Cheshire Contact Details

Address: Winnington Hall, Winnington Lane, Northwich, Cheshire, CW8 4DU

Telephone: 01606 537 400 - **Email:** midcheshire@rightathome.co.uk

Great British Care Awards - FINALISTS

We have a very special awards announcement to bring you.

Two of our fantastic team members are finalists at the Great British Care Awards.

Jenny Whitehurst – “Dementia Carer of the Year”



Pam Spellacy – “Frontline Leader of the Year”



We are hugely proud of everyone in our team, and particularly proud of Jenny and Pam for their Outstanding performance in the last 12 months.

Winners will be announced at the prestigious awards evening in November.



SOUTH CHESHIRE OFFICE UPDATE

Welcome to the Team, Rachel Carson – Head of Recruitment



We would like to introduce and welcome to the team Rachel, our new Head of Recruitment. Rachel has many years' experience in both the care sector and recruitment, and will take a leading role in adding to our Outstanding team of CareGivers across Cheshire.

Rachel said, *“I have been working in the care sector for around 14 years.*

I chose to work with Right at Home due to their excellent reputation within the local area and the core values which are at the heart of the company which align with my own.”

Welcome to the Team, Zoe Cooper – Deputy Manager



We would like to welcome Zoe, our new Deputy Manager for Crewe & Nantwich. Zoe joins the team with a vast amount of care experience and will add great knowledge to the team.

Zoe said, *“I have around 26 years' experience in the care industry. I chose to work with Right at Home to ensure that people have the opportunity to stay in their own home.”*

making a difference every day

At Right at Home, our values are at the heart of everything we do. It is our commitment to these four core values that enables us to deliver on our promise of improving quality of life for our Clients and their families.

TRUST – trust is fundamental to building strong, collaborative relationships with our Clients and their families.

QUALITY – we are committed to providing the highest quality care and support; the same kind of care we would like for our own family.

COMPASSION – we pride ourselves on person-centred, outcome-focused care, delivered with compassion, sensitivity and without judgement.

RESPECT – we promote an all-inclusive culture, where colleagues and Clients can be themselves. We respect people's wishes, seek to understand their aspirations, and support them to achieve their personal goals.

DEMENTIA FRIENDLY NANTWICH

Finding out that you or someone you care for has been diagnosed with dementia can be an anxious time.

Dementia is caused by different diseases that affect the brain. Dementia is not a disease in its own right, so the symptoms vary from person to person. It is actually an umbrella term which is used to describe a group of symptoms related to cognitive function. Symptoms of dementia commonly include problems with memory, thinking, problem solving, language and perception.

There are approximately 400 types of dementia, with the most common types being Alzheimer's' disease and vascular dementia.

However, studies have shown that quality care at home can have a real impact on stabilising the most common dementia symptoms. A healthy diet, suitable exercise and cognitive stimulation have all been shown to have a positive impact on dementia symptoms. So we work with our Clients to ensure their care plan meets all of these needs.

Our Managing Director, Ben, is an accredited Dementia Friends ambassador, which means that Ben can deliver Dementia Friends Information Sessions in the local community, promoting a Dementia Friendly Nantwich.

There are many community dementia support groups locally. Please see the attached information that covers Nantwich and the local rural communities for more information.



SANDBACH PRIDE 2022

WOW! What an AMAZING first Sandbach Pride!

The turnout was amazing with thousands filling Sandbach park throughout the day and with many joining the Pride Parade through the park.

All of Sandbach, young and old came together to show love & Pride to be who we are in the amazing town we live. Sandbach had the most amazing atmosphere, with St Mary's flying the Pride flag for the first time & the park full of life, fun & celebration for all to enjoy in a way that's never been seen before.

Right at Home were proud to sponsor the event, and look forward to many more in the future.

DIVERSITY is having a seat at the table.

INCLUSION is having a voice.

BELONGING is having that voice be heard.



Join our Team – RECRUITING NOW

Here at Right at Home, we offer top rates of pay and flexible work patterns because we know how important it is for our valued CareGivers to have a positive work-life balance. Take a look at the videos below to find out why people are proud to be part of our team.

We believe in supporting all of our employees to be the best that they can be! The sky's the limit at Right at Home, whether you need practical experience to help you with your studies or you want to progress into management, we are happy to help!

If you would like to enquire about any of our job vacancies, please contact us on:

South Cheshire (Nantwich) 01270 257 347 or Mid Cheshire (Northwich) 01606 537400

cheshirejobs@rightathome.co.uk

Right at Home Mid and South Cheshire Head Office 23-25 Frederick House, Princes Court, Beam Heath Way, Nantwich CW5 6PQ

Call: 01270 257347 **Email:** southcheshire@rightathome.co.uk **Website:** www.rightathome.co.uk/southcheshire