



Issue 20 | December 2022

CHESHIRE SENIORS MONTHLY

Homecare in Mid and South Cheshire

At Right at Home, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office teams based in Nantwich, Sandbach and Northwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

End of an era... Good Luck Kirsty!

After 6 years with Right at Home, our Registered Manager at Sandbach called time on her employment with the company to take pursue a new challenge in her career.

Kirsty was the first employee when we opened our doors 6 years ago and during that time she has grown as a care professional, and helped the company grow the business from a Small Office in Crewe to a 3,



Office operation covering a large proportion of Cheshire, now employing over 100 CareGivers and supporting around 120 Clients.

Our MD, Ben Selby said; "Kirsty has been instrumental in delivering my vision of changing the standards of Home Care in our local communities.

I would like to extend a personal thank you to Kirsty for all of the fantastic work, and I'm really proud to have seen her grow in confidence and ability as a Manager these last few years. I sincerely wish Kirsty all the very best for the future and in her new role."



MID-CHESHIRE OFFICE UPDATE

ELF DAY 2022

Right at Home Mid Cheshire took part in "Elf Day", to the delight of our clients, the office team and Caregivers dressed for work as elves or in Christmas jumpers, there were amazing cakes to buy and sample, plus some fun games to participate in.

We had a great day and raised £105 for Alzheimer's Society – Well done everybody that took part.



A BIG THANK YOU!

Leading up to Christmas we had some terrible snowy weather to contend with in the Northwich area with some roads being closed off. A huge "Thank you" to all our wonderful, kind, caring team.

While many of us admired the beautiful views of the snow on the ground, our CareGivers braved the gridlocked roads and icy pathways to reach our clients and provide the support and comfort they needed.



CHRISTMAS GET TOGETHER

It wouldn't be Christmas without a team get together! Some of the Right at Home Mid Cheshire care team enjoyed an end of year celebration, we had a great time, lots of food, fun & laughter with just a few little drinks along the way.

It was fantastic to have the team together, so that we could bond, and unwind, with no stress.



ANNIVERSARIES

We would like to congratulate the following staff members on achieving their recent milestone with Right at Home.

Dawn A – 1 Year

Jane J – 2 Years

Marie D – 2 Years

Karen HB – 2 Years

Thank you for your continued hard work with Right at Home.

thank you!

Mid-Cheshire Contact Details Address: Winnington Hall, Winnington Lane, Northwich, Cheshire, CW8 4DU Telephone: 01606 537 400 - Email: midcheshire@rightathome.co.uk

<u>Right at Home South Cheshire</u> <u>Celebration Awards 2022 –</u> <u>WINNERS</u>

The evening was all about celebrating Outstanding home care provided by Right at Home staff across South Cheshire and to say thank you to everyone who works with us to make a difference to the lives of our Clients' in our local communities.

The winners of each category, were:

Magic Moment of the Year

- Annette B

Dementia CareGiver of the Year

- Yvette G

Teamwork Award

Carrie-Anne W

Office Employee of the Year

- Abbi J

CareGiver of the Year

- Carol P

We want to say a big congratulations to the winners and the finalists at our Celebration Awards. We had an influx of nominations from both CareGivers and Clients, showing the dedication and outstanding care being provided. Well done everyone!



SOUTH CHESHIRE OFFICE UPDATE

XMAS Hamper Campaign

This year we supported **Construction Linx Ltd** with their Secret Hamper campaign helping the foodbank in Nantwich to collect food donations from our staff team to give to local families who are struggling this Christmas.

We would like to thank *Construction Linx Ltd* for giving us the opportunity to help out, and we would also like to thank all of our staff for their donations. They will be greatly appreciated.



Work Experience with Right at Home

For one week in December, Tatjana came to the Nantwich office for work experience. She shadowed the office team to learn each of their roles and how each department needs to work in sync with the others to keep the cogs ticking!

We would like to thank Tatjana for being extremely hands on around the office, and helping us with wrapping our clients Christmas presents ready to go out in time for the big day.



making a difference every day

At Right at Home, our values are at the heart of everything we do. It is our commitment to these four core values that enables us to deliver on our promise of improving quality of life for our Clients and their families.

TRUST – trust is fundamental to building strong, collaborative relationships with our Clients and their families.

QUALITY – we are committed to providing the highest quality care and support; the same kind of care we would like for our own family.

COMPASSION – we pride ourselves on person-centred, outcome-focused care, delivered with compassion, sensitivity and without judgement.

RESPECT – we promote an all-inclusive culture, where colleagues and Clients can be themselves. We respect people's wishes, seek to understand their aspirations, and support them to achieve their personal goals.

Menopause Café - Sandbach

Right at home South Cheshire will be hosting its very first Menopause Cafe Sandbach. You do not need to work for Right at home South Cheshire it is open to all.

Menopause Cafés are offered in an accessible, respectful and confidential space. Open for all, regardless of gender or age. With no intention of leading people to any conclusion, product or course of action. On a not for profit basis.

The Menopause Café movement started in Perth , Scotland, in 2017 and has spread worldwide, with volunteers now hosting events in the UK, Bahrain, Mexico, USA, Austria and India. The charity also organise an annual Menopause Festival, #FlushFest. Rachel Weiss, founder of the Menopause Café charity, says, "The Menopause Café is for everyone who want to talk about the menopause, to share their stories, experiences and questions - all made that little bit easier with tea and cake.

The cafe duration is for 1 hour. You can drop in anytime and stay for as long or little as you like.

Please register for your ticket on Eventbrite or email Julie at *julie.crofts@rightathome.co.uk*.

It's absolutely FREE but will help give me an idea of expected guests so we have enough cake! *The event will be taking place on Wednesday 1st February 2023, from 11am*.



Join our Team – RECRUITING NOW

South Cheshire CareGiver Anniversaries

We would like to congratulate the following CareGivers on achieving their recent milestone with Right at Home.

Glyn A – 1 Year Emilia C – 1 Year ----Angela G – 2 Years ----Jeanette O – 6 Years ----

Thank You for your continued hard work.



Here at Right at Home, we offer top rates of pay and flexible work patterns because we know how important it is for our valued CareGivers to have a positive work-life balance. Take a look at the videos below to find out why people are proud to be part of our team.

We believe in supporting all of our employees to be the best that they can be! The sky's the limit at Right at Home, whether you need practical experience to help you with your studies or you want to progress into management, we are happy to help!

If you would like to enquire about any of our job vacancies, please contact us on:

South Cheshire (Nantwich) 01270 257 347 or Mid Cheshire (Northwich) 01606 537400 <u>cheshirejobs@rightathome.co.uk</u>

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