



CHESHIRE SENIORS MONTHLY

Homecare in South Cheshire

At Right at Home South Cheshire, we aim to make a genuine difference to the quality of life of those we serve in the local community. We focus on improving the lives of those we care for, not just maintaining quality of life.

Making a Difference Every Day

From every CareGiver to our local Management Team, we are completely focused on making a difference every day. Keeping our Clients where they want to be for longer – Right at Home.

Our local office teams based in Nantwich, Sandbach and Northwich work tirelessly to deliver on our promises. For us it is not just about providing a service, it is about building valuable relationships with everyone we work with.

Our Trusted Services

Through trust and commitment to being the best, the quality of the care we provide has been industry-recognised, leading us to be rated as Outstanding by the Care Quality Commission and become the most highly rated national homecare agency on the UK's leading review site, www.homecare.co.uk.

Acquisition of Right at Home Mid Cheshire (Northwich)

A message from Managing Director, Ben Selby:

"We're delighted to announce that on the 31st of January 2022 we completed the acquisition of the RaH Mid Cheshire Franchise, based in Northwich. This office has been open for just over 18 months and provides the same high quality home care services we provide in Northwich and the surrounding towns and villages. They currently employ 20 staff and provide care to almost 30 people and have built an excellent reputation in their local area with an Outstanding rating of 9.9/10 on review website Homecare.co.uk.

The Northwich office will continue operating independently for the time being, but I envisage that in the future our new 'Sister' office will be able to collaborate with us to benefit our staff and clients.

This means we now have offices in 3 locations – Nantwich, Sandbach and Northwich.

I'd like to take this opportunity to welcome all staff and Clients of RaH Mid Cheshire to the family."

Availability at our Adult Day Centre



The Right at Home Adult Day Centre offers a safe, friendly, and relaxing place for seniors and adults with physical disabilities to visit for the day and enjoy social interaction, freshly prepared food, games, activities and much more.

Our day centre is open on Mondays, Wednesdays, and Fridays between 10.00am – 4.00pm.

Advanced booking is essential, refreshments, food and onsite parking is free.

If you would like to enquire about our Adult Day Centre, please contact the office on 01270 257 347.

New CareGivers joining Right at Home South Cheshire

We are always looking to add to our already fantastic CareGiver team, and we have added 6 CareGivers to our team.

Janet, Joanna, Tracey, Suzette, Kay & Penny have all completed their full induction training and have now started their employment with Right at Home.



Who to contact?

The Right at Home office is always ready to help, whenever you need it. We have many different departments that you may require, and their contact details can be found below.

Kirsty Roberts – Registered Manager
kirsty.roberts@rightathome.co.uk

Abbi Jones – Deputy Manager
abbie.jones@rightathome.co.uk

Julie Hodgkinson – Care Manager
julie.hodgkinson@rightathome.co.uk

Keri Marshman – Care Manager
keri.marshman@rightathome.co.uk

Julie Crofts – Recruitment & Well-being Manager
julie.crofts@rightathome.co.uk

Chris Worrall – Finance & Admin Assistant
chris.worrall@rightathome.co.uk

Rachel Harris – Training Coordinator
southcheshiretraining@rightathome.co.uk



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@RightatHome_SC



@rightathome.southcheshire

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Our lovely Client, Betty, celebrating her 94th birthday at our Adult Day Centre.

Birthday Celebrations at the Right at Home Adult Day Centre

At the beginning of February, we celebrated the Birthday of one of our Clients in our Adult Day Centre. Betty turned 94 on 10th February, and her fellow friends at the Day Centre celebrated with her on the Friday.

Betty was greeted with lots of cards, enjoyed some lovely cake with our Office Staff, and even got down to play some bowls at the Day Centre too.

We hope that you had a wonderful day, Betty.



making a difference every day

At Right at Home, our values are at the heart of everything we do. It is our commitment to these four core values that enables us to deliver on our promise of improving quality of life for our Clients and their families.

TRUST – trust is fundamental to building strong, collaborative relationships with our Clients and their families.

QUALITY – we are committed to providing the highest quality care and support; the same kind of care we would like for our own family.

COMPASSION – we pride ourselves on person-centred, outcome-focused care, delivered with compassion, sensitivity and without judgement.

RESPECT – we promote an all-inclusive culture, where colleagues and Clients can be themselves. We respect people's wishes, seek to understand their aspirations, and support them to achieve their personal goals.

What makes Right at Home different?

Traditional Homecare Provider	Right at Home Service	Which means that...
15 Minute Visits	Preferred Minimum 1 Hour Visits	More Time To Spend With The Client
Task-Based	Person-Centred, Go The Extra Mile	Desired Outcomes Met
Invariably Late	Arrive On Time	Builds Trust
Travel Time Deducted From Visit	Travel In Our Own Time	More Time To Deliver High Quality Care
Different CareGivers	Consistency Of CareGivers	Stronger Relationship With The Client
Dictated Visit Times	Client Decides On Visit Times	Promoted Choice
No CareGiver Introduction	Always Introduce CareGivers	More Dignified

Join our Team – RECRUITING NOW

Here at Right at Home, we offer top rates of pay and flexible work patterns because we know how important it is for our valued CareGivers to have a positive work-life balance. Take a look at the videos below to find out why people are proud to be part of our team.

We believe in supporting all of our employees to be the best that they can be! The sky's the limit at Right at Home, whether you need practical experience to help you with your studies or you want to progress into management, we are happy to help!

If you would like to enquire about any of our job vacancies, please contact us on:

01270 257 347

cheshirejobs@rightathome.co.uk